

## IMPLICITE RETURN / EXCHANGE GUIDE

### RETURN POLICY

Implicite will only accept the return of product(s) purchased at [www.implicite-lingerie.com](http://www.implicite-lingerie.com) for an exchange or a refund within 30 days.

Private Sale items are not eligible for return or exchange.

### RETURN INSTRUCTIONS

Please return your items along with the form included in your original shipment. All items must be returned in new condition (unworn, unwashed) in its original packaging with the tags attached.

Step 1: Check the return box on the front page

Step 2: Securely pack your products in the original packaging to prevent damage in transit

Step 3: Attach the prepaid, pre-printed return shipping label on the box, or if you choose, use your own method of traceable shipping. You can also email us at [atbonjour@implicite-lingerie.com](mailto:atbonjour@implicite-lingerie.com) if you need a new prepaid return label

### RETURN SHIPPING METHODS

Free pre-paid shipping labels are offered on all orders except Private Sale items.

When not using our USPS prepaid return label, address all returns to:

**Implicite**  
**25 Main Street, 3rd Floor,**  
**Tuckahoe, NY, 10707**

### REFUND

Refunds will be issued to the purchaser's credit card within 30 days of return receipt. Credit card information is not required for returns.

We will notify you via e-mail of your refund, once your return has been processed.

### EXCHANGE

Exchanges are initially processed as a return. We will refund the credit card used for the original purchase. We will place a new order for the exchanged items and charge the credit card provided on your Exchange Form below.

#### Return / Exchange Form

(Please fill out credit card information for EXCHANGES ONLY)

Order #	#20000	Name		
Email		Phone#		
Style #	Description	Color	Quantity	
Credit Card Number		Exp. Date	/	
First & Last Name		CVV Code		
Billing Address		Signature		

### RETURNING A GIFT

Implicite eBoutique will gladly accept a gift return. The amount of the gift will be fully credited to the credit card used for purchase. To ensure a full refund, please make sure to respect our return terms and conditions.

If you have any questions or concerns, please contact us  
1-855-700-4266 or [bonjour@implicite-lingerie.com](mailto:bonjour@implicite-lingerie.com)